

AIRBORNE

AirlinePros @ Your Service

Issue 02/USA, 2022

AirlinePros is an award-winning global network providing Representation, Distribution and Commercial Solutions for the aviation and tourism industry. Our ethos is to partner with professionals who share our principles to provide unparalleled value for our clients, our trade partners and customers.

At AirlinePros we love what we do, and we do what we love which helps us take you to greater heights.

FEATURED AIRLINES: AIR ASTANA



Konstantin Gudz
Sales, Air Astana USA
kgudz@airlinepros.com



Air Astana is a multi-award-winning airline, having received the Skytrax Best Airline in Central Asia Award an unprecedented nine times since 2012 and has also received the Trip Advisor Traveler's Choice Award three times, together with APEX Awards in 2018-2020. The airline has carried almost 60 million passengers and more than 250,000 tons of cargo over the last 20 years, with 600,000 flights operated and an average passenger load factor of almost 70 per cent. Indeed 'building one of the finest airlines from the heart of Eurasia.'

Featured Destinations and Event



Shymbulak



Kaindy



Almaty Marathon 2022

[Read More](#)

AIRLINK



Judith Kolakowski
Sales, Airlink USA
jkolakowski@airlinepros.com



Airlink, which started aviation services over 30 years ago, is today Southern Africa's largest independent airline measured by flight movements with over 50 commercial jetliners operating to more than 45 destinations in 13 African countries and to St Helena. The Johannesburg-based airline is a privately owned, full-service regional airline and offers flyers more connectivity, choices, and travel opportunities. The regional airline has also been ranked as South Africa's most punctual airline based on its above 95 per cent average on-time performance. Through interline and codeshare arrangements with many of the largest international airlines like Emirates, Qatar Airways and United Airlines, Airlink offers travelers more choice and connectivity on the widest network of destinations throughout Southern Africa.

Featured Destinations



Chobe National Park, Kasane



Walvis Bay, Namibia



Victoria Falls, Livingstone

[Read More](#)

OUR VALUE PROPOSITION UNPARALLELED CUSTOMER SERVICE

We have always held that our clients are at the heart of everything we do. So, it should come as no surprise that our people are always trained to put the customer first. Our customer service representatives know it is vital to create that all-important first impression and continue to maintain the same standards on every subsequent interaction. Two of our dedicated customer service representatives are Cheyi Traore and Dilka Ratnam.



Cheyi Traore



Dilka Ratnam

[Read More](#)



**WIN
A
TICKET!**

Which is the largest ski resort in Central Asia?

Clue: Our partner airline Air Astana serves this destination.

Please send in your answers with agency details to

AirBorne@AirlinePros.com

AGENTS' CORNER Frequently Asked Questions by Travel Agents



AIR ASTANA

Which airports in the European Union offer non-stop service to Almaty?

Multiple airports in the European Union offer non-stop services to Almaty. However, the two largest airports in the European Union from which you can get a direct flight to Almaty on Air Astana are London-Heathrow and Frankfurt.

[Read More](#)

AIRLINK

What is Airlink known for?

Airlink is well-known for its on-time performance. It has recorded an average on-time performance of 97.70% for the year to date, according to data compiled by the ACSA (Airports Company South Africa). This makes it South Africa's most punctual airline.

[Read More](#)